

# TERMS OF SERVICE

**Effective Date:** 09/06/2026

**Last Updated:** 09/06/2026

## 1. INTRODUCTION

Welcome to Mahananda Consultancy ("Company", "we", "our", or "us").

These Terms of Service ("Terms") govern your access to and use of:

- <https://mahanandaconsultancy.com> ("Website")
- Services offered by Mahananda Consultancy
- Communications with our representatives
- Any related platforms, portals, or service channels

By accessing our Website, requesting services, submitting information, making payments, or otherwise engaging with us, you agree to be bound by these Terms.

If you do not agree with these Terms, you should discontinue use of the Website and services.

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## 2. ABOUT MAHANANDA CONSULTANCY

Mahananda Consultancy is an independent professional consultancy providing services including but not limited to:

- Income Tax Return (ITR) filing
- GST registration and compliance
- Company registration
- LLP registration
- MSME registration
- Accounting and bookkeeping
- Payroll processing
- Business compliance services
- Tax advisory
- Financial documentation
- Project reports
- Professional consulting services

Mahananda Consultancy is not a government authority and is not affiliated with any government department, regulator, ministry, or statutory body unless expressly stated.

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### **3. ELIGIBILITY**

By using our Website or services, you represent that:

- You are at least 18 years old.
  - You possess legal capacity to enter into binding agreements.
  - Information provided by you is accurate and complete.
  - You are authorized to act on behalf of any entity you represent.
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### **4. ACCEPTANCE OF SERVICES**

A service engagement is deemed accepted when any of the following occurs:

- You submit a service request.
- You make a payment.
- You approve a quotation.
- You provide documentation for processing.
- We confirm acceptance of the engagement.

Each engagement may be governed by additional service-specific terms communicated separately.

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### **5. SCOPE OF SERVICES**

The scope of services shall be determined by:

- Service descriptions
- Quotations
- Proposals
- Engagement letters
- Invoices
- Email communications
- Written confirmations

Services are limited to the agreed scope.

Any additional work may require additional fees and approval.

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### **6. CLIENT RESPONSIBILITIES**

You agree to:

## **6.1 Provide Accurate Information**

You must provide:

- Accurate information
- Complete information
- Authentic documents
- Timely updates

## **6.2 Cooperate During Engagement**

You agree to provide documents, approvals, clarifications, and responses required for service delivery.

## **6.3 Review Filings**

Where applicable, you are responsible for reviewing:

- Tax returns
- GST filings
- Registration applications
- Compliance submissions
- Regulatory filings

before final submission.

## **6.4 Compliance Responsibility**

You remain solely responsible for compliance with applicable laws governing your business, finances, taxes, and activities.

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# **7. FEES, PAYMENTS, AND CHARGES**

## **7.1 Professional Fees**

Professional fees shall be communicated before commencement of services.

## **7.2 Government Fees**

Unless expressly stated otherwise, professional fees do not include:

- Government fees
- Filing charges
- Stamp duties
- Registration fees
- Taxes
- Penalties

- Interest charges
- Third-party expenses

### **7.3 Payment Obligations**

Payments must be made according to agreed terms.

Failure to make payment may result in:

- Suspension of services
- Delays in processing
- Termination of engagement

### **7.4 Price Revisions**

We reserve the right to revise pricing where:

- Scope changes occur
  - Additional work becomes necessary
  - Regulatory changes affect service requirements
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## **8. REFUNDS**

Refunds, where applicable, shall be governed by the Refund and Cancellation Policy published on the Website.

Professional fees may become non-refundable once work has commenced.

Government fees and third-party charges are generally non-refundable unless otherwise provided by applicable law.

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## **9. GOVERNMENT AUTHORITIES AND THIRD-PARTY DEPENDENCIES**

Many services depend upon third-party systems and authorities including:

- Income Tax Department
- GST Authorities
- MCA
- EPFO
- ESIC
- Banks
- Payment processors
- Government portals

We do not control:

- Approval decisions
- Government processing timelines
- Portal downtime
- System outages
- Technical failures
- Regulatory actions

Accordingly, we do not guarantee approvals, registrations, licenses, certificates, tax refunds, or processing timelines.

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## **10. NO GUARANTEE OF OUTCOMES**

We provide professional assistance and advisory services.

We do not guarantee:

- Registration approval
- Tax savings
- Tax refunds
- Loan approvals
- Funding approvals
- Government grants
- Startup recognition
- Regulatory approvals
- Business profitability

All outcomes depend upon multiple factors beyond our control.

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## **11. ELECTRONIC COMMUNICATIONS**

You consent to receive communications through:

- Email
- SMS
- WhatsApp
- Telephone
- Video conferencing
- Website notifications

Electronic communications shall be deemed valid and legally effective to the extent permitted by law.

Instructions received through these channels may be relied upon by Mahananda Consultancy.

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## **12. ELECTRONIC RECORDS**

You acknowledge that:

- Emails
- Electronic approvals
- WhatsApp communications
- Digital submissions
- Electronic records

may be maintained as evidence of communications and instructions.

Such records may be relied upon in the event of disputes.

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## **13. CONFIDENTIALITY**

Subject to applicable law, we shall take reasonable measures to protect confidential client information.

Confidential information may be disclosed:

- With your authorization
  - To service providers assisting service delivery
  - Where required by law
  - Pursuant to court orders
  - To regulators and government authorities
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## **14. INTELLECTUAL PROPERTY**

All Website content including:

- Text
- Graphics
- Logos
- Designs
- Layouts
- Software
- Educational content
- Service descriptions

is owned by or licensed to Mahananda Consultancy.

Unauthorized reproduction, distribution, modification, or commercial use is prohibited.

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## **15. WEBSITE USE RESTRICTIONS**

Users shall not:

- Attempt unauthorized access
- Disrupt Website functionality
- Upload malicious software
- Misrepresent identity
- Use the Website for unlawful purposes
- Infringe intellectual property rights

We reserve the right to restrict access for violations.

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## **16. PRIVACY**

Collection and processing of personal information are governed by our Privacy Policy.

By using our Website and services, you consent to the practices described in the Privacy Policy.

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## **17. LIMITATION OF LIABILITY**

To the fullest extent permitted by law, Mahananda Consultancy shall not be liable for:

- Indirect damages
- Consequential damages
- Incidental damages
- Special damages
- Loss of profits
- Loss of business opportunities
- Loss of goodwill
- Loss of data
- Business interruption

arising from:

- Use of the Website
- Use of services
- Government actions
- Regulatory decisions
- Third-party failures
- Delayed client submissions
- Incorrect client information

Our aggregate liability for any claim shall not exceed the professional fees actually paid by the client for the specific service giving rise to the claim.

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## **18. INDEMNIFICATION**

You agree to indemnify and hold harmless Mahananda Consultancy, its proprietors, employees, consultants, agents, and affiliates from claims, liabilities, damages, penalties, costs, or expenses arising from:

- False information provided by you
- Fraudulent documents
- Violation of law
- Breach of these Terms
- Misuse of services

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## **19. FORCE MAJEURE**

We shall not be liable for delays or failures caused by circumstances beyond our reasonable control, including:

- Natural disasters
- Floods
- Earthquakes
- Fires
- Epidemics
- Cyberattacks
- Internet outages
- Government actions
- Strikes
- Civil disturbances
- Utility failures

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## **20. SUSPENSION AND TERMINATION**

We reserve the right to suspend or terminate services where:

- Required information is not provided
- Payment obligations are not met
- Fraud is suspected
- Legal concerns arise
- These Terms are violated

Termination shall not affect accrued rights or payment obligations.

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## **21. THIRD-PARTY LINKS**

The Website may contain links to third-party websites.

We do not control and are not responsible for:

- Third-party content
- Third-party services
- Third-party policies
- Third-party practices

Users access such websites at their own risk.

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## **22. CHANGES TO SERVICES**

We may modify, suspend, discontinue, or update services, Website features, or pricing without prior notice where reasonably necessary.

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## **23. CHANGES TO THESE TERMS**

We reserve the right to modify these Terms at any time.

Updated Terms shall be posted on the Website with a revised effective date.

Continued use of the Website or services after publication constitutes acceptance of the revised Terms.

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## **24. GOVERNING LAW**

These Terms shall be governed by and interpreted in accordance with the laws of India.

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## **25. DISPUTE RESOLUTION**

The parties shall first attempt to resolve disputes through good-faith discussions.

Any dispute not resolved amicably shall be subject to the exclusive jurisdiction of the courts located in:

**Burdwan, West Bengal, India**

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## **26. SEVERABILITY**

If any provision of these Terms is held invalid or unenforceable, the remaining provisions shall continue in full force and effect.

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## **27. CONTACT INFORMATION**

### **Mahananda Consultancy**

Website: <https://mahanandaconsultancy.com>

Email: info@mahanandaconsultancy.com

Phone: [+91 9851932712](tel:+919851932712)

Address: [Najrulpally Baranilpur, Sripally, Purba Bardhaman -713103](#)

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## **28. ACKNOWLEDGEMENT**

By accessing the Website, requesting services, submitting documents, making payments, or engaging our services, you acknowledge that you have read, understood, and agreed to these Terms of Service.